

hansgrohe Shop and Win promotion

General Terms & Conditions

1. The following terms & conditions apply to hansgrohe Shop & Win promotion (hereafter referred to as "the Promotion").
2. The Promotion is valid from 1 October 2019 to 30 November 2019 2359 hours Singapore Time (SGT) (hereafter referred to as "the Promotion Period").
3. The Promotion is organised by Hansgrohe Pte Ltd (hereafter referred to as "Hansgrohe") located at 69 Mohamed Sultan Road, Singapore 239015.
4. By participating in the Promotion, the participant fully and unconditionally accepts these terms & conditions.
5. By participating in the Promotion, the participant agrees to accept that the decision of Hansgrohe regarding the Promotion related to or connected with it, and the interpretation of these terms & conditions, is final and binding and no queries shall be entertained over any decision.
6. Non-compliance with or breach of any of these terms & conditions may disqualify a participant at any stage of this Promotion, and any prizes won may be forfeited, withheld, withdrawn or reclaimed.
7. Hansgrohe reserves the right to reject entries that do not meet the stated requirements. Any decision by Hansgrohe on a participant's fulfillment of any of the stated requirements shall be final and binding.
8. Hansgrohe reserves the right to change the Terms and Conditions at any time without prior notice.
9. Hansgrohe reserves the right to substitute or replace the prize with any other prize of equal or similar value without prior notice.
10. Foreign Currencies transactions which are denominated in a currency other than Singapore Dollars (i.e. EURO) shall be converted into Singapore Dollars or equivalent in local currency based on prevailing exchange rate defined by Hansgrohe where applicable.

Eligibility of Participants

11. Participants are eligible to take part in the Promotion when he/she purchase a hansgrohe SilcaTec granite sink at stated promotion locations listed on the promotion page www.hansgrohe-asia.com/shopandwin, within the Promotion Period.
12. The Promotion is open to all purchases made at any of our participating authorized dealers in Hong Kong and Indonesia only.

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13. The Promotion is open to all Citizens and Permanent Residents in Hong Kong and Indonesia aged 18 years or older at time of submission.
14. All entries must be completed and submitted online on the form embedded on the promotion page www.hansgrohe-asia.com/shopandwin by 10 November 2019, 2359 hours, Singapore Time (SGT).
15. Employees of Hansgrohe SE (or Hansgrohe Pte Ltd) and their immediate family, staff of distributors, dealers and affiliated companies are not eligible to participate in this promotion.

Winners and Prizes

16. There are a total of 10 prizes and their value in the local currency are defined in the table below:

Prize	Price value (in EUR)	Prize value (in HKD)	Prize value (in IDR)
1 st Prize: Apple iPhone 11 256 GB	900 EUR	\$7,599	15 Mio IDR
2 nd Prize: Apple iPadPro 64GB	800 EUR	\$6,399	14 Mio IDR
3 rd Prize: Apple Watch Series 5 40mm Sport band	429 EUR	\$3,199	7 Mio IDR
4 th Prize: Shopping Voucher	400 EUR	\$3,000	6.2 Mio IDR
5 th Prize: Shopping Voucher	350 EUR	\$2,500	5.4 Mio IDR
6 th Prize: Shopping Voucher	300 EUR	\$2,000	4.6 Mio IDR
7 th Prize: Shopping Voucher	250 EUR	\$1,500	3.8 Mio IDR
8 th Prize: Shopping Voucher	200 EUR	\$1000	3.1 Mio IDR
9 th Prize: Shopping Voucher	150 EUR	\$800	2.3 Mio IDR
10 th Prize: Shopping Voucher	100 EUR	\$500	1.5 Mio IDR

17. Prizes are non-negotiable, non-transferable, non-refundable or exchangeable for cash or in kind, either in part or in full.
18. Winners will be selected based on the total transaction amount in a single receipt which they have submitted in the entry. Any discrepancy between actual amount on receipt and amount stated on entry will result in the entry being void.

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19. Winners will be required to submit their original proof of purchase i.e. invoice or receipts and identification for verification upon redemption of the prize. The proof of purchase has to clearly state the participating dealer's shop name, address, purchase date, hansgrohe SilicaTec granite sink(s) purchased and official receipt/ invoice numbers.
20. In the event that the selected winners are not able to provide actual copies of his/her purchase receipts, his/her entry will be void and the next Participant with the highest transaction amount stated in the eligible entries will be selected as the next winner.
21. Winners will be contacted via email and/or telephone that are provided to Hansgrohe in their submission entry.
22. The names of the winners will be published on the promotion page (www.hansgrohe-asia.com/shopandwin) by the end of December 2019.
23. Only winners are eligible for redemption of prizes. Prizes must be collected from Hansgrohe within 1 month (30 days) from the date the results are published after which the uncollected prizes shall be deemed null and void.
24. In the event that winners are unable to collect their prizes within the given deadline (indicated on the Prize Redemption Letter), they must immediately contact and inform Hansgrohe and arrange for extension of deadline before the original deadline is up.
25. In the event that for any reason whatsoever, the prize winner does not claim the prize at the time stipulated by Hansgrohe, the prize may be forfeited at Hansgrohe's sole discretion. Cash will not be awarded in lieu of the prize.
26. Hansgrohe is not an agent of the merchants providing the prizes. Any dispute about the product or service standards relating to the prizes must be resolved directly with the merchants providing the prizes.
27. It is the sole responsibility of the winners to arrange and pay for all government, federal, state and local taxes and duties levied in connection with the prize, together with any fees imposed by any relevant governments and authorities and other expenses of a personal nature.
28. The winners and his/her companions will not be reimbursed for any time they may have had to take off from work or other commitments in order to utilize the prize. Hansgrohe shall not be liable for any claims, losses, damages, injuries, costs and expenses suffered, sustained or incurred (including, but not limited to, indirect, consequential loss including death) or costs incurred due to unforeseen circumstances as a result of, or arising out of, or in any way connected with this promotion.

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Exclusive License & Personal Data

- 29. By accepting the prize, the prize winner agrees to participate in all reasonable media publicity relating to the prize prior to and after the prize has been collected. This includes being featured on website and social media content and promotions as shall be required by Hansgrohe.
- 30. Hansgrohe reserves the right to publicize the winner's name and his/her purchase when publishing the results and/or for any publicity purposes.
- 31. By accepting the prize, the prize winner shall not take any action in any manner that might reasonably be anticipated to adversely affect Hansgrohe's reputation, financial condition, business prospects or agreements or arrangements with any other person or entity.
- 32. All personal data submitted for the Promotion will be used with consent provided by participants for the campaign and also other marketing updates by Hansgrohe only, in accordance to Singapore Personal Data Protection Act.
- 33. In the event of any dispute, Singapore law will apply and Singapore Courts will have exclusive jurisdiction.
- 34. If there are any enquiries about the Promotion, you may send an email to info@hansgrohe.com.sg.